Student Services and Enrollment Management "Workforce Community Survey"

Going Well:
Reports generated from the survey are being used to initiate change within SSEM and its departments.

Challenge:
Varied employee classification types lead to different needs, expectations, and interpretations.

Project Description:
The SSEM Diversity Task Force administered a Workforce Community Survey in December 2017. Our goals were to find opportunities to improve the SSEM workplace experience - especially related to principles of diversity, equity, and inclusion - and to establish benchmarks for future assessment.

Lesson Learned:
Employees want to see action - we can do a better job updating employees about changes made based on their survey feedback. This may also lead to higher survey return rates.