

SHOWCASE OREGON



Student Services and Enrollment Management"Workforce Community Survey"

Going Well:

Reports generated from the survey are being used to initiate change within SSEM and its departments.



Project Description:

The SSEM Diversity Task
Force administered a
Workforce Community
Survey in December 2017.
Our goals were to find
opportunities to improve
the SSEM workplace
experience - especially
related to principles of
diversity, equity, and
inclusion - and to establish
benchmarks for future
assessment.



Challenge:

Varied employee classification types lead to different needs, expectations, and interpretations.







Lesson Learned:

Employees want to see action - we can do a better job updating employees about changes made based on their survey feedback.
This may also lead to higher survey return rates.