



Division of
Equity and Inclusion

SHOWCASE
OREGON

ACTIVATING

THE
I D E A L
FRAMEWORK

Ombuds Program

"Increasing Feedback/Awareness of Diversity Related Trends"

Going Well:

We have implemented new processes for data collection and have a new data management system in place.



Project Description:

The Ombuds Program serves to identify trends in concerns and provide upward feedback to leadership. This project focuses on increasing information we collect related to diversity and inclusion in order to provide more useful feedback to leadership on these types of concerns on campus.



Lesson Learned:

We have learned that small changes in processes can yield great results; changing our data collection fields to specifically gather this data is helping inform campus leaders of needs/concerns.



Challenge:

Outreach is challenging for our program. This impacts the concerns we hear and the data we collect.

